## State of South Carolina



# Office of the State Auditor

THOMAS L. WAGNER, JR., CPA STATE AUDITOR 1401 MAIN STREET, SUITE 1200 COLUMBIA, S.C. 29201 (803) 253-4160 FAX (803) 343-0723

October 29, 2001

Ms. Linda A. Holtzscheiter, Reimbursement Manager Mariner Post-Acute Network 15415 Katy Freeway, Suite 800 Houston, Texas 77094

Re: AC# 3-HAL-J8 - GranCare South Carolina, Inc. d/b/a Hallmark Health Care Center

Dear Ms. Holtzscheiter:

The accompanying report has been prepared by our office based on your Medicaid Financial and Statistical Report submitted to the Department of Health and Human Services for the cost report period October 1, 1997 through September 30, 1998. That report was used to set the rate covering the contract period beginning October 1, 1999.

We are recommending that the Department of Health and Human Services certify an accounts receivable to recover amounts due as a result of the rate change shown on Exhibit A. You will be notified of repayment terms by that Agency.

If you take exception to this report in any manner, you have the right to appeal in accordance with the Code of Laws of South Carolina, 1976 as amended, Title 44, and Department of Health and Human Services Regulation R.126-150, and you must respond in writing within thirty (30) calendar days of the date of this letter. This written response must address the specific items in the report being appealed, and must be directed to the Appeals and Hearings, Department of Health and Human Services, Post Office Box 8206, Columbia, South Carolina 29202-8206. Any correspondence should include the control number appearing on Exhibit A of this report.

Thomas L. Wagner, Jr., State Auditor

TLWjr/saq

cc: Ms. Brenda L. Hyleman

Mr. Jeff Saxon

Mr. Joseph P. Hayes

### GRANCARE SOUTH CAROLINA, INC. D/B/A HALLMARK HEALTH CARE CENTER

#### **SUMMERVILLE, SOUTH CAROLINA**

CONTRACT PERIOD BEGINNING OCTOBER 1, 1999 AC# 3-HAL-J8

# AGREED-UPON PROCEDURES REPORT ON CONTRACT

**FOR** 

**PURCHASE OF NURSING CARE SERVICES** 

WITH

STATE OF SOUTH CAROLINA

DEPARTMENT OF HEALTH AND HUMAN SERVICES

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(803) 253-4160 FAX (803) 343-0723

## INDEPENDENT ACCOUNTANT'S REPORT ON APPLYING AGREED-UPON PROCEDURES

May 24, 2001

Department of Health and Human Services State of South Carolina Columbia. South Carolina

We have performed the procedures described below, which were agreed to by the South Carolina Department of Health and Human Services, solely to compute the rate change and related adjusted reimbursement rate to be used by the Department in determining the reimbursement settlement with GranCare South Carolina, Inc., d/b/a Hallmark Health Care Center, for the contract period beginning October 1, 1999, and for the twelve month cost report period ended September 30, 1998, as set forth in the accompanying schedules. The management of GranCare South Carolina, Inc., d/b/a Hallmark Health Care Center is responsible for the Financial and Statistical Report for Nursing Homes and supporting accounting and statistical records. This agreed-upon procedures engagement was performed in accordance with attestation standards established by the American Institute of Certified Public Accountants. The sufficiency of the procedures is solely the responsibility of the Department of Health and Human Services. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

The procedures and the associated findings are as follows:

- 1. We tested selected costs or areas based on our analytical procedures applied to the reimbursable Medicaid program costs as shown on the Financial and Statistical Report for Nursing Homes, as filed by GranCare South Carolina, Inc., d/b/a Hallmark Health Care Center, to determine if these costs were allowable as defined by the State Plan for Medicaid reimbursement purposes and supported by accounting and statistical records maintained by the provider. Our findings as a result of these procedures are presented in the Adjustment Report, Summary of Costs and Total Patient Days, and Cost of Capital Reimbursement Analysis sections of this report.
- 2. We recomputed the Computation of Reimbursement Rate using the adjusted costs and calculated the rate change in accordance with the provisions of the contract between the Department of Health and Human Services and GranCare South Carolina, Inc., d/b/a Hallmark Health Care Center dated as of June 3, 1996 as amended. Our findings as a result of these procedures are presented in the Computation of Rate Change and Computation of Adjusted Reimbursement Rate sections of this report.

Department of Health and Human Services State of South Carolina May 24, 2001

These agreed-upon procedures do not constitute an audit of financial statements or any part thereof, the objective of which is the expression of an opinion on the financial statements or a part thereof. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the South Carolina Department of Health and Human Services and is not intended to be and should not be used by anyone other than the specified party.

nomas L. vvi

Computation of Rate Change For the Contract Period Beginning October 1, 1999 AC# 3-HAL-J8

|                                | 10/01/99-<br><u>09/30/00</u> |
|--------------------------------|------------------------------|
| Interim reimbursement rate (1) | \$108.30                     |
| Adjusted reimbursement rate    | 100.94                       |
| Decrease in reimbursement rate | \$ 7.36                      |

(1) Interim reimbursement rate from the South Carolina Medicaid Management Information System (MMIS) Provider Rate Listing dated December 19, 2000

Computation of Adjusted Reimbursement Rate
For the Contract Period October 1, 1999 Through September 30, 2000
AC# 3-HAL-J8

| Costs Subject to Standards:   | <u>Incentives</u> | Allowable<br>Cost            | Cost<br>Standard | Computed<br>Rate             |
|---|-------------------|------------------------------|------------------|------------------------------|
| General Services  |                   | \$42.82                      | \$47.61          |                              |
| Dietary   |                   | 9.46                         | 10.24            |                              |
| Laundry/Housekeeping/Maint.   |                   | 8.02                         | 8.89             |                              |
| Subtotal  | \$ <u>4.67</u>    | 60.30                        | 66.74            | \$ 60.30                     |
| Administration & Med. Records   | \$                | 16.29                        | <u>11.39</u>     | 11.39                        |
| Subtotal  |                   | 76.59                        | \$ <u>78.13</u>  | 71.69                        |
| Costs Not Subject to Standards:   |                   |                              |                  |                              |
| Utilities Special Services Medical Supplies & Oxygen Taxes and Insurance Legal Fees |                   | 2.48<br>3.66<br>5.51<br>2.40 |                  | 2.48<br>3.66<br>5.51<br>2.40 |
| TOTAL   |                   | \$ <u>90.64</u>              |                  | 85.74                        |
| Inflation Factor (3.00%)  |                   |                              |                  | 2.57                         |
| Cost of Capital   |                   |                              |                  | 8.54                         |
| Cost of Capital Limitation  |                   |                              |                  | -                            |
| Profit Incentive (Max. 3.5% of Al   | lowable Cost)     |                              |                  | -                            |
| Cost Incentive  |                   |                              |                  | 4.67                         |
| Effect of \$1.75 Cap on Cost/Profi  | t Incentives      |                              |                  | (2.92)                       |
| CNA Add-On  |                   |                              |                  | .75                          |
| Nurse Aide Staffing Add-On  |                   |                              |                  | 1.59                         |
| ADJUSTED REIMBURSEMENT RATE   |                   |                              |                  | \$ <u>100.94</u>             |

Summary of Costs and Total Patient Days
For the Cost Report Period Ended September 30, 1998
AC# 3-HAL-J8

| Expenses                         | Totals (From<br>Schedule SC 13) as<br>Adjusted by DH&HS | <u>Debit</u>        |              | tments<br><u>Credit</u>                                      | Adjusted<br><u>Totals</u> |
|----------------------------------|---|---------------------|--------------|--|---------------------------|
| General Services                 | \$1,354,603   | \$ 7,636<br>44      | (14)<br>(14) | \$ 19,847 (4<br>519 (4<br>4,346 (1<br>3,223 (1<br>120 (1     | 1)<br>.2)<br>.3)          |
| Dietary                          | 313,241   | 2,207               | (14)         | 840 (4<br>10,718 (5<br>8,762 (1<br>318 (1                    | 5)                        |
| Laundry                          | 43,170  | -                   |              | -  | 43,170                    |
| Housekeeping                     | 105,170   | 613                 | (15)         | 608 (1   | 105,175                   |
| Maintenance                      | 118,869   | 674                 | (15)         | 246 (4<br>3,340 (1<br>68 (1<br>13,787 (1<br>576 (1           | .1)<br>.3)<br>.4)         |
| Administration & Medical Records | 588 <b>,</b> 700  | 4,346<br>155<br>611 | (4)<br>(10)  | 247 (1<br>42 (1<br>104,098 (1<br>630 (1                      | .3)<br>.4)                |
| Utilities                        | 81 <b>,</b> 986   |                     | (14)<br>(15) | 4,920 (6<br>436 (1   |                           |
| Special Services                 | 133,897   | 1,226               | (10)         | 51 (1<br>1,421 (1<br>19,564 (1                               | .7)                       |
| Medical Supplies &<br>Oxygen     | 268,681   | 1,911<br>500        | (4)<br>(10)  | 17,557 (7<br>11,024 (8<br>13,529 (9<br>4,688 (1<br>52,630 (1 | 3)<br>2)<br>.1)           |

Summary of Costs and Total Patient Days
For the Cost Report Period Ended September 30, 1998
AC# 3-HAL-J8

| Expenses                    | Totals (From Schedule SC 13) as Adjusted by DH&HS | <u>Debit</u>   | Adjustments <u>Cr</u>   | edit  | Adjusted<br><u>Totals</u> |
|-----------------------------|---|--|---|---|---------------------------|
| Taxes and Insurance         | 79 <b>,</b> 902                                   | 425  | (15) 5,   | 067 (14)<br>396 (16)  | 74,864                    |
| Legal Fees                  | 10,795  | 16   | (15) 10,  | 811 (14)  | -                         |
| Cost of Capital             | 295,536   | 766  | 3,<br>7,<br>12,   | 213 (1)<br>233 (2)<br>570 (3)<br>381 (14)<br>708 (16)<br>242 (19) | 265,955                   |
| Subtotal                    | 3,394,550   | 40,280   | 344,  | 776   | 3,090,054                 |
| Ancillary                   | 254,982   | 13,529   | (9) 2,  | 465 (10)  | 266,046                   |
| Non-Allowable               | 1,604,178   | 6,213 3,233 7,570 2,411 10,718 4,920 17,557 11,024 3,667 135,591 3,354 54,051 19,564 242 | (2)<br>(3)<br>(4)<br>(5)<br>(6)<br>(7)<br>(8)<br>(13)<br>(14)<br>(16)<br>(17) | 720 (15)  | 1,880,573                 |
| Total Operating<br>Expenses | \$ <u>5,253,710</u>                               | \$ <u>333,924</u>  | \$ <u>350,</u>  | <u>961</u>  | \$ <u>5,236,673</u>       |
| Total Patient Days          | <u>31,156</u>                                     |  |   | <u> </u>  | 31,156                    |

88

Total Beds

Adjustment Report
Cost Report Period Ended September 30, 1998
AC# 3-HAL-J8

| ADJUSTMENT<br>NUMBER | ACCOUNT TITLE  | <u>DEBIT</u>                      | CREDIT                      |
|----------------------|--|-----------------------------------|-----------------------------|
| 1                    | Accumulated Depreciation Other Equity Nonallowable Fixed Assets Cost of Capital  | \$ 13,275<br>25,813<br>6,213      | \$ 39,088<br>6,213          |
|                      | To adjust fixed assets and related depreciation HIM-15-1, Section 2304 State Plan, Attachment 4.19D  |                                   |                             |
| 2                    | Nonallowable<br>Cost of Capital  | 3,233                             | 3,233                       |
|                      | To remove amortization expense related to organization and loan cost State Plan, Attachment 4.19D  |                                   |                             |
| 3                    | Nonallowable<br>Cost of Capital  | 7,570                             | 7,570                       |
|                      | To adjust depreciation and amortization expense to comply with capital cost policy State Plan Attachment 4.19D                                   |                                   |                             |
| 4                    | Administration Medical Records Medical Supplies Nonallowable Nursing Restorative Dietary Maintenance   | 12,478<br>4,652<br>1,911<br>2,411 | 19,847<br>519<br>840<br>246 |
|                      | To reclassify expense to the proper cost center and disallow expense due to lack of documentation HIM-15-1, Section 2304 DH&HS Expense Crosswalk |                                   |                             |
| 5                    | Nonallowable<br>Dietary  | 10,718                            | 10,718                      |
|                      | To disallow expense due to lack of documentation   |                                   |                             |

HIM-15-1, Section 2304

Adjustment Report
Cost Report Period Ended September 30, 1998
AC# 3-HAL-J8

| ADJUSTMENT<br><u>NUMBER</u> | ACCOUNT TITLE  | DEBIT      | CREDIT                         |
|-----------------------------|--|------------|--------------------------------|
| 6                           | Nonallowable<br>Utilities  | 4,920      | 4,920                          |
|                             | To disallow cable TV expense HIM-15-1, Section 2106.1                              |            |                                |
| 7                           | Nonallowable<br>Medical Supplies   | 17,557     | 17,557                         |
|                             | To disallow expense due to lack of documentation HIM-15-1, Section 2304            |            |                                |
| 8                           | Nonallowable<br>Medical Supplies   | 11,024     | 11,024                         |
|                             | To disallow expense due to lack of documentation HIM-15-1, Section 2304            |            |                                |
| 9                           | Ancillary<br>Medical Supplies  | 13,529     | 13,529                         |
|                             | To reclassify expense to the proper cost center DH&HS Expense Crosswalk            |            |                                |
| 10                          | Administration<br>Medical Supplies   | 739<br>500 |                                |
|                             | Special Services<br>Ancillary  | 1,226      | 2,465                          |
|                             | To reclassify expense to the proper cost center DH&HS Expense Crosswalk            |            |                                |
| 11                          | Retained Earnings Dietary Maintenance Medical Records Medical Supplies             | 17,037     | 8,762<br>3,340<br>247<br>4,688 |
|                             | To properly charge expense applicable to the prior period HIM-15-1, Section 2302.1 |            |                                |

Adjustment Report
Cost Report Period Ended September 30, 1998
AC# 3-HAL-J8

| ADJUSTMENT |                                       |                  |         |
|------------|---------------------------------------|------------------|---------|
| NUMBER     | ACCOUNT TITLE                         | DEBIT            | CREDIT  |
| 12         | Administration                        | 4,346            |         |
|            | Nursing                               | 1,010            | 4,346   |
|            |                                       |                  | , -     |
|            | To reclassify expense to the proper   |                  |         |
|            | cost center                           |                  |         |
|            | DH&HS Expense Crosswalk               |                  |         |
| 13         | Administration                        | 155              |         |
|            | Nonallowable                          | 3 <b>,</b> 667   |         |
|            | Nursing                               |                  | 3,223   |
|            | Restorative                           |                  | 120     |
|            | Dietary                               |                  | 318     |
|            | Maintenance                           |                  | 68      |
|            | Medical Records                       |                  | 42      |
|            | Special Services                      |                  | 51      |
|            | To adjust fringe benefits and         |                  |         |
|            | related allocation                    |                  |         |
|            | HIM-15-1, Section 2304                |                  |         |
|            | State Plan, Attachment 4.19D          |                  |         |
| 14         | Nursing                               | 7,636            |         |
|            | Restorative                           | 44               |         |
|            | Dietary                               | 2,207            |         |
|            | Medical Records                       | 611              |         |
|            | Utilities                             | 55               |         |
|            | Nonallowable                          | 135 <b>,</b> 591 |         |
|            | Maintenance                           |                  | 13,787  |
|            | Administration                        |                  | 104,098 |
|            | Legal                                 |                  | 10,811  |
|            | Taxes and Insurance                   |                  | 5,067   |
|            | Cost of Capital                       |                  | 12,381  |
|            | To adjust home office cost allocation |                  |         |
|            | 15 1 0 1 0004                         |                  |         |

HIM-15-1, Section 2304

State Plan, Attachment 4.19D

Adjustment Report
Cost Report Period Ended September 30, 1998
AC# 3-HAL-J8

| ADJUSTMENT |  |  |  |
|------------|--|--|--|
| NUMBER     | ACCOUNT TITLE  | DEBIT  | CREDIT                                 |
| 15         | Housekeeping Maintenance Administration Legal Utilities Taxes and Insurance Cost of Capital Nonallowable   | 613<br>674<br>761<br>16<br>465<br>425<br>766 | 3,720                                  |
|            | To reverse DH&HS adjustment to remove indirect cost applicable to a non-reimbursable cost center HIM-15-1, Section 2102.3 State Plan, Attachment 4.19D |  |  |
| 16         | Nonallowable Housekeeping Maintenance Administration Utilities Taxes and Insurance Cost of Capital   | 3,354  | 608<br>576<br>630<br>436<br>396<br>708 |
|            | To remove indirect cost applicable to a non-reimbursable cost center HIM-15-1, Section 2102.3 State Plan, Attachment, 4.19D                            |  |  |
| 17         | Nonallowable<br>Medical Supplies<br>Special Services   | 54,051                                       | 52,630<br>1,421                        |
|            | To remove special (ancillary) services reimbursed by Medicare State Plan, Attachment, 4.19D  |  |  |
| 18         | Nonallowable<br>Special Services   | 19,564                                       | 19,564                                 |
|            | To adjust co-insurance for<br>Medicare Part B services   |  |  |

State Plan, Attachment 4.19D

Adjustment Report
Cost Report Period Ended September 30, 1998
AC# 3-HAL-J8

| ADJUSTMENT<br><u>NUMBER</u> | ACCOUNT TITLE  | <u>DEBIT</u>      | CREDIT            |
|-----------------------------|--|-------------------|-------------------|
| 19                          | Nonallowable<br>Cost of Capital                          | 242               | 242               |
|                             | To adjust capital return<br>State Plan, Attachment 4.19D |                   |                   |
|                             |  |                   |                   |
|                             | TOTAL ADJUSTMENTS  | \$ <u>390,049</u> | \$ <u>390,049</u> |

Due to the nature of compliance reporting, adjustment descriptions and references contained in the preceding Adjustment Report are provided for general guidance only and are not intended to be all-inclusive.

Cost of Capital Reimbursement Analysis
For the Cost Report Period Ended September 30, 1998
AC# 3-HAL-J8

| Original Asset Cost (Per Bed)                                      | \$ 15,618        |
|--|------------------|
| Inflation Adjustment   | 2.2493           |
| Deemed Asset Value (Per Bed)                                       | 35,130           |
| Number of Beds   | 88               |
| Deemed Asset Value   | 3,091,440        |
| Improvements Since 1981  | 103,883          |
| Accumulated Depreciation at 9/30/98                                | (452,256)        |
| Deemed Depreciated Value   | 2,743,067        |
| Market Rate of Return  | .063             |
| Total Annual Return  | 172,813          |
| Return Applicable to Non-Reimbursable Cost Centers                 | (908)            |
| Allocation of Interest to Non-Reimbursable<br>Cost Centers         | 211              |
| Allowable Annual Return  | 172 <b>,</b> 116 |
| Depreciation Expense   | 94,217           |
| Amortization Expense   | 363              |
| Capital Related Income Offsets                                     | (33)             |
| Allocation of Capital Expenses to Non-Reimbursable<br>Cost Centers | (708)            |
| Allowable Cost of Capital Expense                                  | 265 <b>,</b> 955 |
| Total Patient Days (Minimum 97% Occupancy)                         | 31,156           |
| Cost of Capital Per Diem   | \$8.54           |

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